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My Ref. No: P/ANNDA/002.

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Date: 10TH December, 2021

<u>REPORT ON PUBLIC RELATIONS AND COMPLAINTS COMMITTEE FOURTH</u> QUARTER MEETING HELD ON 10TH DECEMBER, 2021,

MEMBERS

1. Hon. Ohemeng Prempeh Isaac

- 2. Mr Augustine Agyei
- 3. Hon. Stephen Appiah
- 4. Hon. Osei Kwaku Michael
- 5. Mr Boakye Yiadom Prince

MEMBERS ABSENT

- 1. Hon. Ernestina Ampofowaa
- 2. Mr. J.T. Kwapong
- 3. Mr. Emmanuel Appiah

IN ATTENDANCE

1. Miss Ofeiba Tetteh Patience

OPENING PRAYER

The meeting begun with an opening prayer said by Miss Ofeibea Tetteh Patience at 11:00am

when members were seated.

CHAIRMAN'S OPENING REMARKS

ASHANTI

REGION

Hon. Isaac Ohemeng Prempeh apologized for the late start of the meeting as he was engaged by the District Coordinating Director (Mr. S.M. Abdul-Rahman) over a meeting. He asked of other members and Hon. Stephen Appiah informed the **Chair** that Hon. Ernestina Ampofowaa had travelled outside the country and therefore could not be present. The chairman made it known to members that Mr. J.T Kwapong had sought permission from him to travel.

Miss Ofeibea Tetteh Patience said she is representing his boss who is a member (Mr. Emmanuel Appiah, National Communication for Civic Education (NCCE)) who could not attend. The chairman



-Chairman

- Secretary
- Member
- Member
- Member

- NCCE

of the status of (Ofeibea Tetteh Patience) in the entity she said she was permanently employed. Members welcomed members both representing and existing.

Chairman informed the house as per the agenda that the day's business was to consider cases sat on and used the privileged had to educate member representatives on the core functions of the Public Relations and Complaints Committee (PRCC)

REVIEW OF CASES

The Secretary, Mr. Augustine Agyei was asked to present cases for review. He mentioned the case between Mr. Frank Nfodwo (Complainant) also known as Mr. Kuma, a transport operator at Atwima Koforidua who operates from Koforidua Kufour Estate Junction opposite Petrosol Filling station and Mr. Yeboah Fredrick (Defendant), Car Sprayer whose workshop is located opposite to the former's dated 14th April, 2021. Hon. Isaac Ohemeng Prempeh asked of Hon. Stephen Appiah who was part of the Ad hoc Committee to the site in contention. He (Hon. Stephen Appiah) said they visited and the case had become successful. There is peace at the place of contention. Parties involved had adhered to recommendations arrived by the committee.

The next case was on the 11th January, 2021 a letter of complaint against Assemblies of God Church, Achiase Wansanmire. The Chairman made it known to members that the case was recommended to the Environmental Health Department for consideration. The case has been successful. 1st February, 2021 a complaint against Information Center at Fufuo which involved noise nuisance. PRCC recommended the letter to the Environmental Health Department to act on. The next case reviewed was on the 29th July, 2021 a complaint from the Hon. Osei Kwaku Michael which considered an operation of illegal committee at Asamang by a woman named Aunty Ahenfie and Salisu. Members said the case has been successful. Since, cases that were recommended had been adhered to. It therefore, proved successful.

FACILITATION FOR NEW MEMBERS

Member representatives/existing members were refreshed on the core function of the PRCC by the Hon. Isaac Ohemeng Prempeh. He quoted the Local Government Act, 2016 (Act 936) Section 26 (1) which provided the composition of the PRCC; thus

- a. The Presiding Member as chairperson
- b. Five members of the District Assembly elected by the members
- c. A representative each of the district offices of the following:
 - i. National Communication for Civic Education,
 - ii. Commission on Human Rights and Administrative Justice,
 - iii. Information Services Department and



ASHANTI REGION iv. Civil society organisations in the district selected by the civil society organisations.

Chairman, explained that he being the Presiding member became the chairman of the committee. And the following constitute elected members;

- i. Hon. Osei Kwaku Michael
- ii. Hon. Ernestina Ampofowaa
- iii. Hon. Stephen Appiah
- iv. Hon. Eric Opoku Fofie

The committee realized there was no quorum to the composition since the late Hon. Snr. Apostle John Owusu Achiaw passed away. Hon. Stephen Appiah raised the needed urgency to complete quorum in the ensuing year. The chairman agreed and hoped to elect one in the next general meeting which buttressed Miss Ofeibea Tetteh Patience earlier statement. The chairman quickly stated Section 27 (1) of the Local Government Act 2016 (Act) 936 which considered the functions of the PRCC;

- (a) Educate the members of the public on the activities of the District Assembly;
- (b) Promote transparency, probity and accountability in the dealings of the District Assembly with the public;
- (c) Investigate complaints or allegations made against the conduct of the District Chief Executive, members of the District Assembly, staff of the District Assembly and staff of the departments of the District Assembly;

After stating and lecturing members on the above function. He said others would be taught as and when time permits. He went on to say that it is time the committee considered the **subsection (a)** for the committee has dealt with matters of complaint over the years. It would have to educate the public. He explained that it would promote transparency, accountability and probity for the District Assembly. Miss Ofeibea was grateful to the facilitators for such an education and hoped for the best in the years to come. She would not be attending such meetings but the insight she has had that day has helped her.

ANY OTHER BUSINESS (A.O.B)

Hon. Isaac Ohemeng Prempeh said the name is "Public Relations and Complaints Committee" (PRCC) but it seemed members had sat complaints instead of other functions and would need to look at those. He stated that members would consider addressing the public in 2022. He went further to suggest members would visit various information centers for the education and sensitization.



ASHANTI REGION Hon. Osei Kwaku Michael suggested that the idea was not bad but would ask members considered initiating and championing Town Hall meetings every quarter to address the public needs. The Chairman said that would be what the PRCC from 2022 would ceased to address public sensitization.

CLOSING REMARKS

Hon. Isaac Ohemeng Prempeh congratulated members for how contributed they have been for the years. As the year drew close, he ceased the privilege to wished members a happy Christmas and prosperous new year. He prayed the ensuing years be great.

CLOSING PRAYER

The meeting came to an end with a prayer by Miss Ofeibea Tetteh Patience at 3:30pm.

Hon. Isaac Ohemeng Prempeh Chairman, PRCC Augustine Agyei Secretary, PRCC



